
Product Discontinuation Notification

Keystart 962x series Engine Controllers

2nd June 2026

To whom it may concern

Dear Valued Customer,

Enovation Controls appreciates and values our business relationship and looks forward to your continued use of our products. Periodically, we review products for long-term sustainability, and as a result, some products are targeted for discontinuation. In many cases, products may be discontinued due to unforeseen circumstances, such as electronic component obsolescence or availability issues.

Wherever possible, our desire is to give customers advance warning of discontinuations and provide assistance with product transition. Often we have alternatives with directly compatible or similar functionality. If that is not the case, our aim is to support discontinued products for a limited time in order to allow for future planning by our customers. If possible, we will offer a last-time buy opportunity to support our customers' production and service needs.

This letter serves as formal notification that Enovation Controls UK (serving EMEA regions) is discontinuing the manufacture, distribution and/or sales of the products listed in the attachment. With this notification, we extend a possible (but not guaranteed) opportunity of a last-time buy under the conditions provided.

We request you carefully review this information and notify relevant stakeholders within your organization so final purchases for these products can be placed as soon as possible.

To best serve you, all inquiries related to product discontinuation should be directed through your normal Enovation Controls sales channels, or by contacting our UK sales team on +44 1722 410055, or by email emeasales@novationcontrols.com

Sincerely,

Enovation Controls Ltd.

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PRODUCTS AFFECTED BY THIS DISCONTINUATION:

All remaining variants of the Keystart 962x series engine controllers, including:

P/N	Phase-out model/description
41700141	KEY9620-K2, rubberized keyswitch, no overspeed monitoring
41700142	KEY9621-K2, rubberized keyswitch, overspeed monitoring, 60Hz setup
41700143	KEY9621-K2, rubberized keyswitch, overspeed monitoring, 50Hz setup
41700167	KEY9623-K2, rubberized keyswitch, special variant, 50Hz setup



K1 (metal keyswitch) model options were already discontinued in 2020. The above items are being discontinued due to component obsolescence, with insufficient sales to justify a product redesign.

Enovation Controls UK has secured a batch of the obsolete components, allowing us to build customer last-time buy requirements on a first-come, first-served basis.

LAST-TIME BUY CONDITIONS

Enovation Controls offers a last-time buy opportunity for the models listed, subject to the following conditions:

- **DISCONTINUATION DEADLINE.** Last time buy orders must be received at Enovation Controls UK office (e.g. via emeaorders@enovationcontrols.com) by **FRIDAY 10th JULY 2026**. After this date, we reserve the right to decline new orders, but may still be able to supply any remaining stock – please check availability.
- Last-time buy orders will be scheduled for delivery as soon as possible, according to current stock levels or lead times. Enovation Controls will not accept requests for delayed shipment dates, except for high volume orders where EC may need to make multiple batches/shipments - please check volume scheduling at the time of order.
- In the event of conflict for limited availability products or components:
 - Customer orders will be manufactured/supplied on a first-come first-served basis.
 - If product or allocated component stock is depleted before the last-time buy deadline, the last-time buy offer will automatically expire.
 - Limited or depleted component availability may mean that some model variants are not available, or subject to minimum order quantities.

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- In the event of changed manufacturing capabilities, or commercially impracticable or unforeseen circumstances which make delivery unfeasible, Enovation Controls reserves the right to alter scheduled delivery dates, or to terminate remaining undelivered quantities of your company's last-time buy order(s).
- All last-time buy deliveries are **non-returnable**, except under the terms of our standard warranty.
- **WARRANTY.** Our standard product warranty terms apply. In the event of a valid warranty claim, and if the product cannot be repaired or directly replaced, Enovation Controls will issue a credit note for the original invoice unit value.

REPLACEMENT NEEDS:

The closest equivalents to Keystart 962x control modules are the Keystart 721x series. Differences include:

	Keystart 962x	Keystart 721x
Physical size (wxhxd)	96x96x95 mm	(smaller, deeper) 72x72x100 mm
Panel mounting aperture	DIN 92x92mm	(smaller) DIN 68x68mm
Power supply	7-30VDC	7-30VDC
Fault switch inputs	4	4 (KEY7210) or 3 (KEY7211)
Optional overspeed shutdown	Yes (KEY9621), generator AC or MPU	Yes (KEY7211), generator AC or MPU
Alternator charge (fail) input/output	Yes	Yes
Run/Fuel output	+DC, 10A	+DC, 1A
Preheat output	+DC, 10A, multi-function	+DC, 1A, single function
Start output	+DC, 10A	+DC, 16A
Alarm output	negative DC (open collector transistor), 300mA max	negative DC (open collector NPN transistor), 100mA max.
Operating temperature	-35 to +55 °C / -31 to +131 °F	-10 to +55°C / 14 to 131°F

Links to full technical information are given below. Please contact us if you would like a quotation for these items.

Cont.

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FURTHER INFORMATION:

Keystart 962x series engine controllers:

- [Support page](#) | [Datasheet](#) | [Installation & Operation](#)

Keystart 721x series engine controllers:

- [Support page](#) | [Datasheet](#) | [Installation & Operation](#)