Quick Setup Guide – Murphy CONNECT

Installation and Operations Manuals Location and QR Code	Support.enovationcontrols.com: Please review the Murphy CONNECT Telematics Manuals in their entirety prior to placing the module into service. Search for Murphy CONNECT Telematics. The current manuals are listed under the Manuals section and will have graphical representation of the web portion of the installation and operational instructions.
Installation Notes	The 2-year service agreement begins when the new equipment is added to a site on the connect.enovationcontrols.com website. Up to 24 hours is necessary to activate the SIM card once the new equipment is added. Refer to the installation manual for dimensional drawings, wiring detail for the unit, operating voltage, baud rate for the RS485 communication port and Wi-Fi IP address for the Murphy CONNECT device.
Registering and Logging into Account	To submit the form for a new account, a new Murphy CONNECT device is required. 1. Go to connect.enovationcontrols.com. 2. Click the yellow box labeled Register in the lower right side of the Login box. 3. On the Add New User registration page, fill out all necessary boxes. 4. Click the Create Account button. 5. Sign in with the newly created credentials.
New Site Setup	Once registered and logged in, the map section labeled Connected Sites will show the serial number of the unit used to register. Click on that serial number. The site will then open another page for form completion to name the site, site description, business name, contact phone, contact email, time zone selection, site logo/image to be loaded, site address and site personnel to be added/edited.
Add New Site Personnel (Users)	The CONNECT site allows for two different levels of site personnel users: Admin and User. 1. Select the site to which the user will be added. 2. Scroll down to the Site Personnel section and click New. 3. Fill in the new user information and click Create Account. 4. Review the Admin and User sections to decide which type of access to give the new user: **User**: User level users can login and see assigned sites as well as child sites, view and control site equipment, view site personnel, acknowledge and delete alerts, and view/export Device Status Trends. **Admin**: Admin level users can do everything the user level is able to do plus add and remove users, move equipment from site to site, edit site information, add Child Sites, turn on/off and change equipment Radius Alerts, load New CONNECT Firmware, and perform equipment EZ Setup.

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Alarm Notifications	The contacts entered into this section will receive alert notifications when an alert is present:
	• Email: Enter the email address of any user desiring email notifications of existing alarms.
	• Mobile Text: Enter the mobile phone number of any user desiring mobile text message notifications of existing alarms.
	> NOTE: Do not add a country code "1" for United States or place hyphens in the number (e.g. 9183174100). Use the drop-down box to select the carrier used for Text message notifications. Be sure to test the alert notification to ensure the carrier setting is correct.
Adding Equipment	1. Click New in in the Site Equipment section of the site. 2. A new page will open to enter the Equipment Name, Serial Number, IMEI, and Type of Equipment the device is being used with. 3. Enter all the required information and click Add.
Editing Equipment	1. Select Edit from the dropdown box under the Equipment Action category. 2. Select the piece of equipment to edit. 3. Make desired changes. 4. Click OK.
Deleting Equipment	Only delete the equipment if the module is no longer in service. If the equipment is deleted it can be recovered by adding equipment back to a site as described above. 1. Select Delete from the dropdown box under the Equipment Action category. 2. Select the piece of equipment to delete. 3. Click OK.
Moving Equipment	Selecting Move will allow moving the equipment from one site to another. This requires child sites to move equipment from a home to a child. 1. Select Move from the dropdown box under the Equipment Action category. 2. Choose the site to which the equipment is to be moved. 3. Click OK.
Troubleshooting	Both the Installation and Operation manuals contain a Troubleshooting section to assist with Cellular and GPS connectivity. Please refer to the manuals for assistance if needed.